

Behavioral Health Agency Investigation Report

Department of Health
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February 5, 2019

Smokey Point Behavioral Hospital:

3955 156th St NE Marysville, WA 98271-4831

Agency Name and Address

Sally Schneider-CEO

Administrator

Investigation

December 17, 2018 and January 8-9,
2019

Gina L. Dick, LMHC, CDP, MHP, MAC

Inspection Type

Investigation Onsite Dates

Investigator

2018-17030

60874194

E&T/MH/SUD

Case Number

License Number

BHA Agency Services Type

Please note that the deficiencies/violations/observations noted in this report are not all-inclusive, but rather were deficiencies/violations/observations that were observed or discovered during the on-site investigation.

Deficiency Number and Rule Reference	Observation Findings	Plan of Correction
WAC 246-341-0600(1)(a) Receive services without regard to race, creed, national origin, religion, gender, sexual orientation, age or disability;	<p>The Washington State Administrative Code is not met as evidenced by:</p> <p>Based on clinical record review December 17, 2018 and clinical record review January 8-9, 2019 and staff interviews January 8-9, 2019 the patient was pressured to attend a women's only group track despite identifying as transgender male.</p> <p>Findings included: Based on clinical record review 12/17/2018 and 1/8-9/2019</p> <ol style="list-style-type: none">1. The clinical record contains nine specific women only group progress notes.2. Based on clinical record review the discharge summary from the transferring hospital identifies the	

	<p>patient as transgender male and the agencies own physical exam note identifies the patient as transgender male.</p> <ol style="list-style-type: none"> Based on the interview 1/9/2019 at 1149 am with group clinician who indicates she did not know the patient was transgender male at first because it was not indicated on the "board." The clinician stated she did not review the client record or individual service plan prior to documenting his not meeting treatment goals on his service plan or a review to determine if the group was appropriate for the patient. 	
<p>WAC 246-341-0600(1)(c) Be reasonable accommodated in case of sensory or physical disability, limited ability to communicate, limited English proficiency, and cultural differences;</p>	<p>The Washington State Administrative Code is not met as evidenced by:</p> <p>Based on clinical record review December 17, 2018 and clinical record review January 8-9, 2019 and staff interviews January 8-9, 2019 the patients cultural differences were not recognized or accommodated as evidenced by continued documentation of women only group notes despite identifying as transgender male.</p> <p>Findings included: During clinical record review on 12/17/2018 and 1/8-9/2019;</p> <ol style="list-style-type: none"> Group notes written on 9/26/2018 while patient was admitted did not address the appropriateness of having him attend a women's only track. Group notes indicate the patient had not met his treatment goals because he did not attend the groups. Despite the clinician indicating the patient's agreement to take the group literature, read, and complete the information. Based on interview with group clinician 1/9/2019 at 1149 am, the clinician did not follow up with the patient about completion of literature, or why he did not attend group. 	
<p>Violation of WAC 246-341-0640 (17) The clinical record must include:(17) Progress notes must include</p>	<p>The Washington State Administrative Code is not met as evidenced by:</p>	

the date, time, duration, participant's name, response to interventions, and a brief summary of the session and the name and credential of the staff member who provided it:

Based on clinical record review December 17, 2018 and clinical record review January 8-9, 2019 the clinical record did not contain group progress notes with accurate documentation of services provided and the patient's response to interventions.

Findings Included:

Review of clinical record December 17, 2018 at 10:25am and January 8, 2019 at 8:00am-

1. The patient a transgender male was admitted to the facility 9/25/2018 at 2:43pm.
2. Three group notes for this patient were written prior to the patient's admission to the facility. Patient admitted to facility at 2:43pm on 9/25/2018.
Three women's only group notes contained in the clinical record written by the clinician were written at 3:00pm 9/25/2018 for a 10:30 am women's only group, four hours prior to admission. 11:30 am women's group, three hours prior to admission. As well as a 1:30 pm, women's only group note, one hour prior to admission to the facility.
3. Clinical record review demonstrate women's group notes were contained in the record despite patient identifying as transgender male.
4. Group progress notes written indicate patient did not meet treatment goals due to not attending women's group despite documentation in the same note of the client's willingness to take and read group topic information on his own and attend alternative group.
5. During Interview with clinician 1/9/2019 at 11:49 she was asked if she had reviewed the clinical record or reviewed the treatment plan prior to writing the note and she stated she had not.
6. For all groups not attended the clinical record

	<p>contains group notes that document the patient to have not met treatment goals.</p> <p>7. For all attended groups the clinical record documents patient met treatment goals, despite documenting the client did not participate, was withdrawn and nonverbal during group.</p> <p>8. The clinician documented the patient's response to six women's groups without having seen the patient and without having completed a review of the clinical record including individual service plan.</p>	
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